



NOTICE OF SECURITY INCIDENT

August 3, 2020

I am writing to inform you that Air Force Aid Society was recently notified of a security incident involving one of our vendors, Blackbaud.

Blackbaud, a software management system that supports the fundraising and donor relations efforts for us and many other nonprofits, was the target of a ransomware attack that resulted in a hacker obtaining some donor information. Although some individual's information was exposed, Blackbaud has confirmed that no credit/debit card, bank account information, or social security numbers were compromised during this security incident.

As a result of their investigation in conjunction with law enforcement, Blackbaud confirms that the hacker has deleted all data copied during the ransomware attack and has no reason to believe that any data went beyond the hacker. You can read more about the security incident by visiting www.blackbaud.com/securityincident

I have been in discussions with my team, our cybersecurity insurance provider and legal counsel. We are continuing to seek more information from Blackbaud with regard to the security incident and their plans to improve their security protocols. We are researching options to determine the best long-term solution. In the interim, we plan to stop processing donations using Blackbaud's systems and are exploring more secure software management systems to use in the future.

The privacy and confidentiality of our supporters and the individuals we serve are of the utmost importance to us in maintaining your trust. If you have any questions or concerns, please do not hesitate to contact me directly at john.hopper@afas-hq.org.

As always, thank you for your continued support of our mission.

Sincerely,

John D. Hopper Jr.
Lieutenant General, USAF, Ret.
Chief Executive Officer

Serving Airmen for over 75 Years